

# Software Update using a USB Memory Stick

## Introduction:

A software update may be available for your TV using a USB Memory Stick. After you have completed the software update, your TV may perform better. What improvements are made depends on the software you are using as well as the software your TV contained before the update. You can execute the software update procedure yourself. Be aware that the content of this document is written for technical and software skilled users.

Prepare a USB Memory Stick for the software update.

For this procedure, you will require the following:

1. A personal computer with web browsing capability.
2. An archive utility that supports the ZIP-format (e.g. WinZip for windows or StuffIt for Mac OS).
3. An empty (blank) USB Memory Stick.
4. A printer to print out the Software Update Procedure.

Note: Only a FAT/DOS formatted USB Memory Stick is supported.

## Software Update Procedure (print out this procedure):

1. From the Customer Website select Download under Support. Then using your TV's Brand, Model Number and the first 3 digits of the Serial Number, select the Software file to download into your computer.
2. The Downloaded file has an xxxxxx.Zip file format.
3. Extract the xxxxxx.ecc software update file from the Zip file and then load it into the root directory of a blank USB Memory Stick. **Load only the Software Update file for your specific TV into the USB Memory Stick.** e.g. root directory may be "E:\".
4. Unplug the TV from the AC outlet.



5. Insert the USB Memory Stick into the TV's Service Terminal.



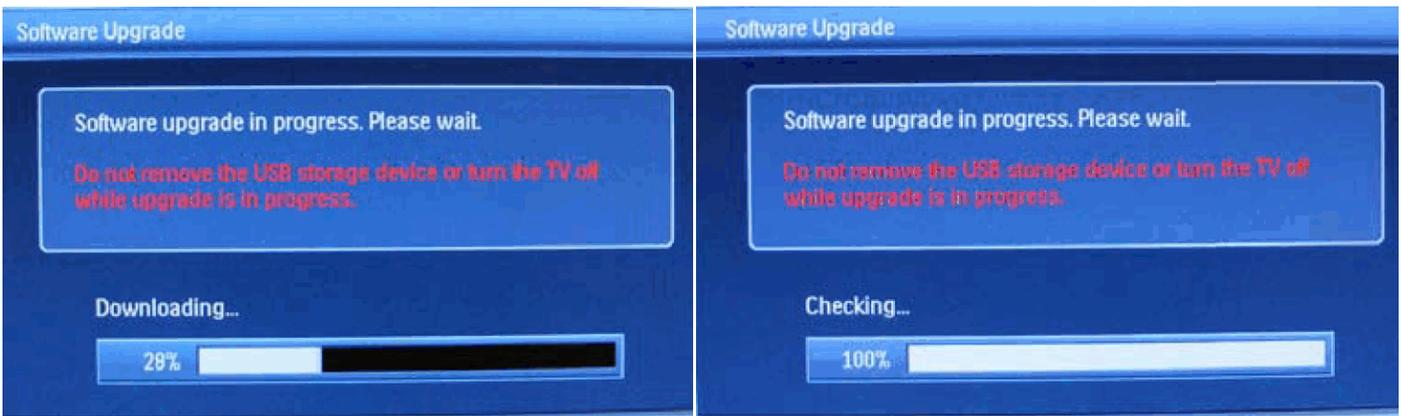
6. Plug the TV into the AC outlet.



6. If the update does not automatically start, press the power button on the TV keyboard.

**Do not unplug the TV or send a remote command to the TV** while the update is in progress as this will damage the TV.

The following screens will appear during the update process.



7. When the Software Update Complete screen appears, remove the USB Memory Stick, unplug the TV from the AC outlet, then wait for 30 seconds before re-plugging the TV.

Note: If the USB Memory Stick is left plugged into the TV, when the TV is plugged back in the Software Update will start again. If this happens allow the Software Update to finish before unplugging the USB Memory Stick or damage will happen to the TV.

